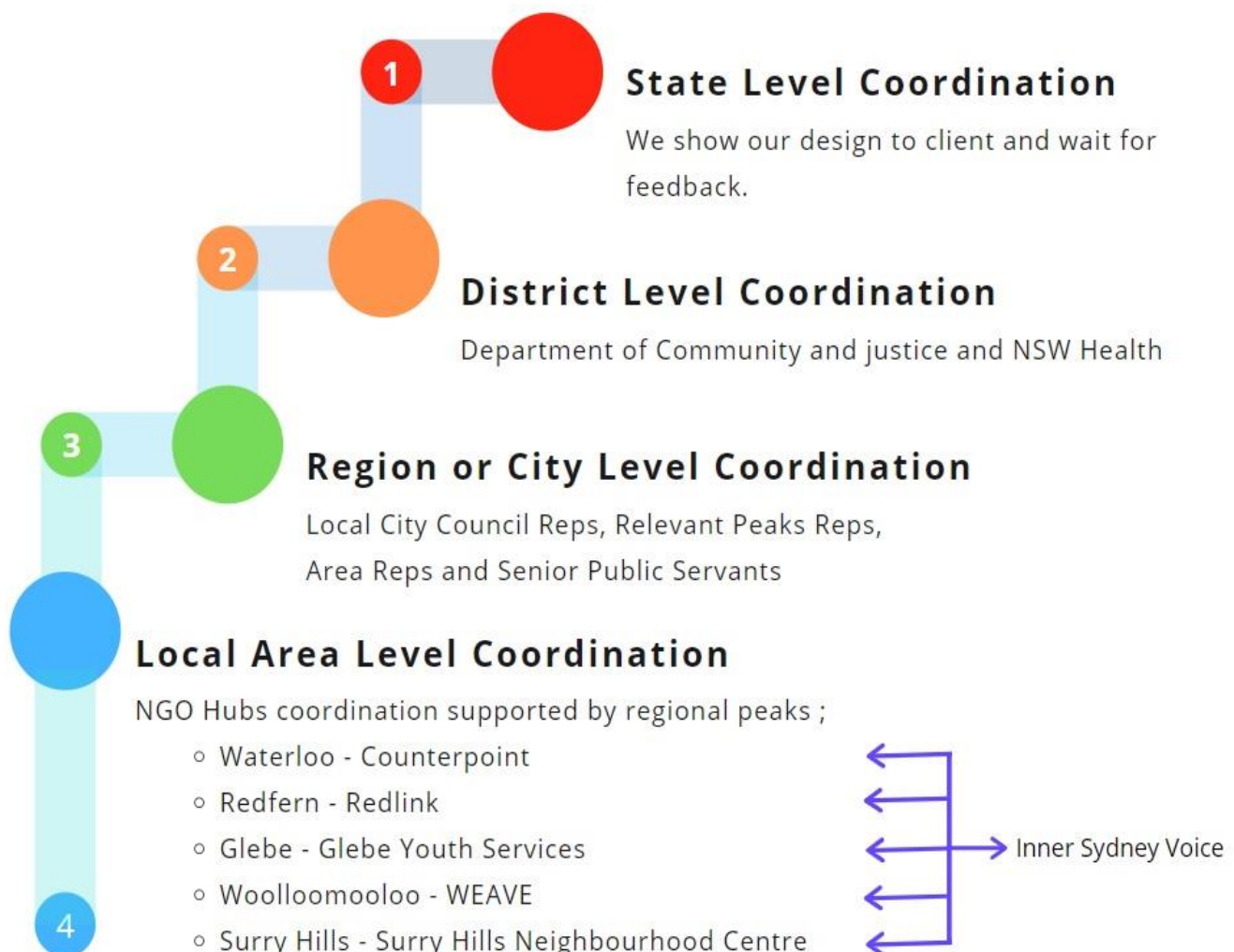


Counterpoint Response Plan for Social Housing Tenants Sydney LGA



Local area coordination groups front line workers

- Process and disseminate government information /requests
- Offer local expertise and advice
- Troubleshoot particular issues to that area (Food security, Emotional support, cohort-specific interventions)
- Coordinate /funnel outside area expertise resources EG from city food security group
- Screen recruit manage volunteers if appropriate
- Coordinate other specialist services that can offer assistance triage resources and requests
- Designate precincts specific coordination if required, and bring overall coordination retaining links to broader coordination efforts.
- Work with local community resident leaders as appropriate





What are Community Centres potential roles during emergency planning/ disaster management and resilience building?

Draft Mike Shreenan EO
Counterpoint Community Services Inc

Counterpoints value starting point

- Local knowledge is invaluable to the disaster planning process and is often overlooked and undervalued by 'experts'
- Different community members will choose to be involved in different ways agencies need to decide the level of participation and influence they are seeking and match their activities across the participation spectrum.
- Transparency, accountability and collaboration is key in any planning and implementation process.
- Active listening, seeking to understand before responding and being proactive in seeking feedback (rather than defensive or having a pre-scripted response) will ensure community ownership and increase positive outcomes.
- Active engagement with and empowerment of the community as central to achieving resilience

So what are the potential role's a community centre in emergency planning/response?

