

# City of Sydney - Final Grant Report

## Data report

Name of Service: Counterpoints Flexible Response Team

*City of Sydney Community Services Grant Covid-19*

Report Number:	4
Date (From/To):	July 1, 2020 - June 30, 2021
Prepared by:	Counterpoint Community Services Inc

Project Outcome	Increased engagement in healthy, active living (including mental health)		
	Key Performance Indicators	Unit of Measurement	Accrued Total
1.1	Meals/food hampers provided.	Total output.	1073
1.2	People supported with food relief	Individual	167
1.3	Partnering or collaborating organisations	#	14
1.4	# of sessions/ events (e.g. hamper hubs, outreach etc)	Total output.	66
1.5	Wellbeing survey and calls made	#	463
1.6	FRP Referral Received	#	59
	FRP Referrals Made	#	23
1.7	New clients FRP*	Individual	114
	Closed Cases		114
	Open Cases		0
	Tech mate***		62
	Coach mate		13
	Delivery Mate		50
	Job Mate		1
	Support Mate		43
	Buddy Mate		85
	Chores Mate		14
	Full support/wellbeing Assessment		114
1.8	Masks Distributed (HK partners)	#	805
1.9	International student Cash relief (ACCF) Hours of administration	mins	3hrs 45mins
	Individuals		15
	Total cash relief	\$	\$4500
1.10	Hours of FRP administration**	Time/mins	364hrs
	Hours of FRP direct client service	Time/mins	580.25hrs
1.11	Service satisfaction survey results	%	See highlights
1.12	Refurbished Phones		63
	Refurbished Tablets		8
	Data Packs		43

\*New clients that received direct support through FRP includes only those who received support directly from the FRP and not through any partnering or associated project.

\*\*Hours of administration includes the recruitment and induction of staff, service delivery coordination and case management per FRP client.

\*\*\*The accrued 'Mate' statistics are for new clients into the FRP and does not include repeat clients from the previous reporting period.

**This report is to be provided to Tanya Taylor from the City of Sydney.**

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